
Since 1996, Coffee Quality Institute (CQI) has worked to improve the quality of coffee and the lives of people who produce it. CQI offers training and technical assistance to arabica and robusta coffee producers, and other individuals in the supply chain, to increase coffee quality, value and production volumes. Our programs, business solutions and innovative approaches to economic sustainability allow producers to not only improve their income today but also make investments for the future of their households and communities. Since 2003, CQI has worked with diverse portfolio of public and private partners on a multitude of value chain improvement programs in coffee producing areas of Central and South America, East Africa, and Asia, completing over 700 training assignments worldwide. We accomplish our mission using our five paths to impact:

1. Promoting a Common Language of Quality
   Through Q Arabica, Q Robusta, and Q Processing, the Q Program has become a tool of the trade, bringing specialized skills to coffee-industry professionals around the world. By setting global standards, CQI helps both buyers and sellers benefit through a shared understanding of quality coffee.

2. Providing Technical Services
   From production and processing expertise, to cupping training and market development, CQI’s diverse menu of technical services helps put knowledge into the hands of coffee producers in order to maintain a healthy supply chain and further economic sustainability in the coffee sector.

3. Creating a Global Network of Experts
   With over 20 years in the industry, CQI has built a network of local and global experts who share our mission of helping coffee communities become self-reliant. Through staff and board talent, Coffee Corps™ volunteers, and global contractors, our ability to pair need with skill is unmatched.

4. Accomplishing More Together
   Many of the challenges facing coffee communities are broad-reaching and systemic, and can only be addressed through collaboration. CQI partners with trade associations, local governments, private companies, development agencies, and other institutions to innovate and create long-term, scalable change.

5. Forming Market Connections
   CQI connects quality coffee to markets that reward that quality, facilitating long-term partnerships between buyers and sellers that lead to healthier supply chains and thriving coffee communities around the world.

Project Locations

Our project activities are specifically catered to every region. Below are some common examples:

- Cupper Training and Q Grader Training
- Q Processing Training
- Production and Processing Good Practices
- Market Linkages
- In-country Consumption
- Harvest and Post-harvest Training
- Coffee Laboratory Development
- Micro-processor Training
- Agronomic Training
- Organizational Capacity Building

Q Arabica Cupping Essentials
Q Robusta Cupping Essentials
Q Arabica Combo and Exam
Q Robusta Combo and Exam
Q Processing Level 1 (Generalist)
Q Processing Level 2 (Professional)
Q Processing Level 3 (Expert)

Entry level
Advanced
Thesis

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